



THINGS YOU SHOULD KNOW PRIOR TO TEAR-OUT (Removal of Existing Countertops)

As with all construction there is possibility of damage occurring during the removal of the existing countertops. We will do our very best to keep any damage from happening.

Before our crew arrives for tear-out:

- Please have direct & clear access to the project area.
- Please have everything cleared off existing countertops.
- Please clean out top cabinet drawers and set these aside.
- Please have any sink or plumbing unhooked. * **Smokey Mountain Tops is not licensed to connect or disconnect plumbing or electrical.**
- Smokey Mountain Tops does not do any trim work.

Please note: Smokey Mountain Tops will not be held responsible for damage occurring but not limited to the existing countertops, cabinets, sinks, mirrors or drywall during this process.

- Regarding backsplash – when removing existing countertops that have tile backsplash down to the existing countertop, there is always a chance that tiles will crack or pop off during the removal of the countertop. Smokey Mountain Tops will not be held responsible for damage that occurs to the existing tile during the tear-out.
- We are not responsible for any damage that may occur to the granite supplied by the customer during the fabrication process. We will not replace the existing granite if broken during fabrication but will do our best to keep that from happening.