



It's Countertop Installation Day with Smokey Mountain Tops!

(We provide an arrival time window but arrival can vary – we'll do our best to honor the allotted time)

- **Payment Balance is due at time of installation** (unless purchased thru an authorized contractor or dealer account).
- We require a decision maker to be on site.
- **All sinks, faucets, cooktops, ranges, downdrafts or any other items that require fitting, installation or holes need to be on site the day of installation**

- **Smokey Mountain Tops needs clear access to the site and project area.** This includes driveways, flooring, steps, pavers, painting or any access point that would hinder our installers from gaining close access to the installation area. Without the use of carts & equipment, our installers cannot physically or safely handle these heavy and dangerous materials. Clear access ensures a smoother completion of your project.

- We work with power tools so **electrical access is required**. Please give our installers space to work to help ensure a safe & clean installation. Your cooperation is appreciated.

- Smokey Mountain Tops is **not licensed to connect or disconnect any plumbing, electrical, or gas** after countertop installation & these items are NOT included in install pricing.

- During installation there is potential for wall scratches, marks, and existing exposed areas. Trim work and minor touch up work is not included in our installation price.

- Smokey Mountain Tops will use shims in areas to support, strengthen & level the countertops which can create gaps in certain situations. Safety is priority.