

## THINGS YOU SHOULD KNOW PRIOR TO FIELD ENGINEERING:

(We provide an arrival time window but arrival can vary – we will do our best to honor the allotted time)

- We must have all sink, faucet and cooktop info prior to this appointment.
- We require a decision maker to be on site Our field engineer will verify selections with you such as overhangs, radius corners, etc.
  Any changes to selections please contact your project coordinator.
- If you have a farm or apron front sink, your cabinets need to be notched with sink set in place (no plumbing) prior to us field engineering (does not need to be permanently installed).
- Existing countertops should be CLEARED of items.
- If there is full height backsplash, a conversation is required prior to upper cabinets being installed and a decision made on the best way to make them fit properly.
- It is the customer's responsibility to make sure that sinks, cooktops and faucets fit into the base cabinet (for example: 42" sinks will not fit into a 30" sink base)

Please note: To avoid return trip charges, please confirm that all base cabinets & countertop-related carpentry are completed PRIOR to field engineering or a \$175.00 charge may be incurred for return trips to the job site.