



## Marble and Quartzite Disclosure

Smokey Mountain Tops guarantees the quality of installation and craftsmanship of all the products we manufacture for one year from the date of installation. This warranty does not cover replacements, corrections or any results of misuse, including but not limited to, improper maintenance or normal wear and tear.

### Marbles

Marbles are one of the longest-used natural materials in the world. **Marble is a Calcium Carbonate based stone** and is considered to be a **HIGH maintenance stone**.

Marbles have unique variations in color, markings, porosities and inconsistency inherited from mother nature; **therefore, it is important for our customers to visually select their particular slabs.**

Once the customer has approved the material for fabrication this warranty covers installation only and **does NOT provide a warranty against natural inconsistencies such as pitting, cast veining, fissures, or variations in color.** Marbles come from our suppliers with the faces prefinished which when inspected will show the natural variations and markings in and on the Marble. It is not uncommon for **Marbles to scratch, stain, bruise or even etch from use and/or lack of precaution.**

**Any of the below items should be wiped up and cleaned after use and should not be left on the stone.**

#### ETCHING:

Etching can be caused by exposure to a variety of substances such as **vinegar, lemon juice, tomatoes, alcohol and certain cleaners.**

#### STAINING:

Staining can be caused by the exposure to a variety of exterior substances or to interior reactions.

**Be careful of** Oil/grease, wines, dyes, inks, tea, or coffee.

**Be careful of** Metallic stains such as iron or copper.

**Be careful of** General dirt, soot and pollution.

#### SCRATCHING:

Because marbles are a softer stone, they are susceptible to scratching. **Use cutting boards or trivets** to protect your stone against hard material such as knives, pans, etc.

#### BRUISING:

Bruising is common with marble. This is the appearance of white spots on the marble, which can be inherited in the stone or caused by an object being dropped or forced against the stone. Even the slightest mishap could potentially cause bruising due to the soft nature of the stone.

**SEAMING:**

Because of the softer nature and porosity of marble, seams are more noticeable in marble than a harder stone. This can be due to the adhesives “bleeding” into the marble which causes the seam to appear wider.

**Quartzites:**

Quartzites are one of the most unique stones in the world. Quartzites range from very hard to soft. The harder the Quartzite the more brittle but denser the stone. The softer the stone, the more similar to the marble’s characteristics.

**Any of the below Items should be wiped up and cleaned after use and should not be left on the stone.**

**STAINING:**

Staining can be caused by the exposure to a variety of exterior substances or to interior reactions.

**Be careful of** Oil/grease, wines, dyes, inks, tea, or coffee.

**Be careful of** Metallic stains such as iron or copper.

**Be careful of** General dirt, soot and pollution

**SCRATCHING:**

Because quartzites can be softer, they are susceptible to scratching. **Use cutting boards or trivets** to protect your Quartzite stone against hard materials such as knives, pans, etc.

**HEAT:**

Heat can cause issues such as burning or cracking of your Quartzite surface.

**Be careful and do not place hot pots or pans directly on the Quartzite surface.**

**SEAMING:**

Because of the softer nature and porosity in Quartzite, seams are more noticeable than a harder stone. This can be due to the adhesives “bleeding” into the Quartzite stone which causes the seam to appear wider.

**Smokey Mountain Tops** uses state of the art products and sealers. The stone will be sealed at/by the time of install. This will help but **does not** completely prevent staining. **Marbles and Quartzites are recommended to be sealed every 12 months.**

For more information and resources please visit <https://www.naturalstoneinstitute.org>

Signature: \_\_\_\_\_ Date: \_\_\_\_\_