



THINGS YOU SHOULD KNOW PRIOR TO INSTALLATION

- **SMT needs clear access to the site and project area.** This includes **driveways, flooring, steps, pavers, painting** or any access point that would hinder our installers from **gaining close access to the installation area.** Without the use of carts & equipment, our installers cannot physically or safely handle these heavy and dangerous materials. Clear access ensures a smoother completion of your project. SMT also works with power tools so **electrical access is required.** Please give our installers space to work to help ensure a safe & clean installation. Your cooperation is appreciated.
- **We require a decision maker over the age of 18 to be on site.**
- **To avoid a \$125.00 return trip charge** all sinks, faucets, cooktops, ranges, downdrafts or any other items that require fitting, installation or holes need **to be on site the day of installation.**
- Smokey Mountain Tops is **not licensed to connect plumbing, electrical, or gas** after countertop installation & these items are NOT included in install pricing.
- During installation there is potential for wall scratches, marks, and existing exposed areas. Trim work and minor touch up work is not included in our installation price.
- Smokey Mountain Tops will use shims in areas to support, strengthen & level the countertops which can create gaps in certain situations. Safety is priority.

Questions or concerns please call: Nashville 615-331-8786

Knoxville 865-415-3858

Thank you,

Smokey Mountain Tops

www.smokeymountaintops.com

