



## Cleaning vs Disinfecting

### Daily Cleaning

For daily care, we recommend using mild, non-abrasive soaps and water. Dawn or 50/50 mix of Vinegar and water are great for daily clean up.



### Disinfecting Counters

Lysol wipes, disinfectant spray, and rubbing alcohol 60% or greater can be used for disinfecting. Bleach must be diluted before using.



### Other Stains

For harder to remove stains, we recommend using the Soft Scrub Gel with Bleach or Bar Keepers Friend cleaner.

Includes stains such as: food coloring, herbs and spices, red wine, mustard, coffee/tea, fruits, ink, markers, paint, print from supermarket bags, hair shampoo, medical creams, make-up, olive oil, canola oil, machine oils.

Because of the abrasive nature of this cleaner, place a small amount on a damp paper towel or clean cloth.

Using light pressure, wipe the area in a circular motion where the marks are, rinsing thoroughly with warm water and dry with a soft cloth or paper towel.

**For more stubborn stains**, allow the cleaner to sit on the surface no more than a minute and do not allow to dry. This is for special spot cleaning only. Do not use a scouring pad.



### DID YOU KNOW?

- Use paper towels or a clean, cotton cloth for wiping down surfaces. Dish rags or sponges can carry over the dirt/oils contained to the surface. Do not use abrasive scrubbing pads, brushes or steel wool as this can damage the finish.
- Avoid cleaners with plant oils, as they may leave a film build-up on the surface.
- **No sealer of any kind** should ever be used, as they leave a topical film on the surface that makes cleaning harder over time. Caesarstone surfaces are **nonporous**, and do not require this step as many other natural stone surfaces do.
- Avoid wipes and cleaners specific to granite and natural stone such as marble. These cleaners are designed with oils specific for the porous nature of those stones. Use of these cleaners will create a chemical patina on the surface making cleaning harder over time.

If you have a cleaning issue that is not listed above, please contact our Customer Care department for detailed instructions on how to best resolve your concern.

## What is Patina?

Patina is a thin layer that variously forms on the surface of stone over 6 months of use. Patina can present in 2 forms, natural patina and chemical patina. Natural patina forms in just that manner, naturally over a period of time. Chemical patina forms much quicker because of using the wrong type of cleaners on the surface. Caesarstone surfaces are designed to acquire a natural patina which adds to the character of the surface yet remains easy to clean and maintain. It is not a blemish or stain and can be easily removed with the recommended cleaners.

## Are wipes safe to use?

Lysol wipes are safe to use on your Caesarstone countertops. Avoid wipes and cleaners specific to granite and natural stone. When it comes to disinfecting your surface, please take the proper precaution and remember that disinfecting should not take the place of your daily cleaning routine.

## Where can I find the recommended cleaning products?

You can find them at local hardware stores and most department stores in person or online. You can also visit the brand's website and look for their "Where to Buy" option to find retailers in your area.

## What to Avoid

Prolonged exposure to cleaning solutions may cause permanent damage/discoloration to the countertop surface. Avoid exposing the surface to chemicals, such as oven grill cleaners, floor strippers, paint removers/strippers, toilet bowl cleaners, oil soaps, tarnish removers, furniture cleaners, drain products, battery acid, dishwasher detergent, etc. Should your surface accidentally be exposed to any potentially damaging products, rinse immediately with water and wipe dry.

## Cleaning Honed, Rough and Concrete Finishes

Honed, Rough and Concrete finishes have more exposed surface area, which means fingerprints, metal marks and other signs of daily living will be more apparent but still relatively easy to maintain. They can require more daily maintenance than other product finishes. For tougher spills and stains, apply a multi-purpose cream cleaner on a cloth or a damp paper towel gently rubbing in a circular motion. Thoroughly rinse with water to remove cleaner and dry the surface with a clean cloth or paper towel.

## Residential Lifetime Warranty

Because your peace of mind is a top priority, we provide a lifetime warranty for every Caesarstone surface we supply. This means that we completely support our product, and that we are always at your service to answer queries, solve problems, and ensure you derive maximum satisfaction from your Caesarstone surface.

Caesarstone quartz, with its easy cleaning and performance allows more time for the things that matter most to you. Whether you selected Caesarstone to be your surface of choice for food preparation or simply to beautify your home, you can enjoy peace of mind with the everlasting benefits of Caesarstone.