



3652 Trousdale Drive / Nashville, TN 37204

615-331-8786

Thank you for choosing Smokey Mountain Tops! Below are steps to help prepare for your upcoming project. Please note: All final Balances are due the day of installation, unless you have an approved account with us. We look forward to working with you!

THINGS YOU SHOULD KNOW PRIOR TO INSTALLATION: The schedule above is an arrival time window & we will do our best to honor the allotted time with you!

- We require that a decision maker over the age of 18 be on-site.

- Please have direct & clear access to the project area. Our installers are handling heavy materials and working with dangerous power tools. Smokey Mountain Tops will do everything we can to ensure a safe & clean install. Your cooperation is appreciated!

- Variation in the natural stone/quartz color, pattern, size, shape and shade are inherent, unique characteristics to be expected with stone. This does not affect the product performance in any manner and will not be replaced due to these variations. Please contact your Customer Service Rep with any questions.

- Smokey Mountain Tops is not licensed to connect plumbing or electrical after countertop installation & is NOT included in install pricing.

- Smokey Mountain Tops may use shims in areas to support & strengthen the countertop even when cabinets are level which can create gaps in certain situations. Safety is priority.

- When installing countertops in a remodel situation please be aware of potential wall scratches or marks (Please contact your customer service rep with any questions).

PLEASE NOTE: To avoid return trip charges, all sinks, fixtures, cooktops, dishwashers, and ranges must be on the job site prior to installation.

